# **HELPFUL HINTS & PARK INFORMATION**

Guest Services Front Gate Guest Services can help you with anything from finding out what time your favourite show starts to purchasing tickets. The Guest Services location inside Front Gate also serves as a message centre, and lost children's area. Canada's Wonderland does not offer personalized

Food & Beverage Options Concession areas are located throughout Canada's Wonderland. Picnic baskets and coolers are welcome at the shelter located outside Canada's Wonderland on the north side of our Front Gate. Outside food and beverages are not allowed in the Park. Bottled water, baby food, and formula may be brought into the Park.

ATMs ATMS are located in the Park inside Mrs. Claus'
Kitchen in Elf Village and inside Charlie Brown's Christmas Town Guest Services.

Credit Cards and Currency MasterCard, VISA, American Express, Interac Direct Payment and U.S. and Canadian Traveller's cheques are gladly accepted for admission and most purchases.

Dress Shirts and shoes must be worn in the Park at all times. Clothing with profanity, obscene gestures or statements, costumes or disguises to conceal identity are all prohibited in the Park.

First Aid The First Aid Centre, located in Elf Village, is staffed with trained personnel to assist with your medical needs. For immediate assistance, speak with the nearest Park Associate to have First Aid team members come to your location.

Stroller, Locker & Wheelchair Rentals Stroller, locker and wheelchair rentals are available inside the Park at the Front Gate, beside The Mistletoe. They are on a first come first serve basis.

Parent Swap This program is intended to help parents with small children. One parent waits in line and both get to ride separately. To participate in Parent Swap, please see a ride attendant or Guest Services for

Loose Articles on Ride Please take care to secure all loose items before riding. Guests must accept risk for any unsecured items, as well as items left or placed on the platform. FOR YOUR SAFETY, DO NOT ENTER UNAUTHORIZED AREAS TO RETRIEVE LOST ARTICLES. You may be seriously injured if you enter an unauthorized area. Please report lost articles to a ride associate or at

**Attraction Availability** Closed rides and attractions will be reopened as soon as possible.

Line Jumping Policy To ensure that all guests have a fair opportunity to enjoy a ride as quickly as possible, line jumping is not allowed at Canada's Wonderland. Line jumping, regardless of the reason, may lead to ejection from the Park. NO REFUND WILL BE GIVEN. Canada's Wonderland defines line jumping as: 1. Cutting in front of guests who are already in line; or 2. Saving a place for someone; or 3. Leaving a line, then attempting to re-enter at the same point. Since this includes using the restroom or purchasing food or drink, we suggest you make all stops prior to entering a line.

Guests with Disabilities Guests with disabilities should visit Guest Services at the Front Gate of the Park to pick up a Guest Assistance Guide. This Guide explains the entry guidelines and procedures, and provides specific riding criteria related to each attraction. Boarding passes may be required for specific mobility issues. For more information about Boarding Passes, please visit Guest Services.

Re-entering the Park Guests wishing to leave the park and return at a later time should speak with an

No Smoking Policy For the comfort of our guests, smoking of any kind, including vapour and e-cigarettes, is not permitted in the park.

Cannabis is not allowed on any part of Park property including the parking lot.

# **RIDER HEIGHT REQUIREMENTS**

Canada's Wonderland is committed to providing our guests with a safe and enjoyable day. Height requirements and specific rider instructions are posted at each attraction. Many of our rides have height requirements that allow a guest under that requirement to ride with a supervising companion. A supervising companion is someone who meets all the requirements to ride the ride themselves, is 14 years of age or older, and demonstrates appropriate observed behaviour. Supervising companions are responsible for ensuring that the guest remains seated properly where applicable and follows all rules and regulations.

## **RIDE RATING SYSTEM**

 Low Thrill Ride Rides that are generally calm and gentle in nature. 2 Mild Thrill Ride Rides that generally have low speeds with gentle motion and braking. Rides have smooth

Moderate Thrill Ride Rides that generally have low to medium speeds and/or heights with moderate motion and braking. Riders may encounter unexpected changes in direction and/or speed during portions of the ride.

transitions with some changes in elevation and speed.

♦ High Thrill Ride Rides that generally have medium to high speeds and/or heights with moderate to rapid braking. Riders may encounter unexpected changes in speed, direction and/or elevation.

Failure to abide by all Park rules can result in ejection from the Park without refund and/or arrest/legal prosecution as dictated by law.

Park operating hours are subject to change tice. Weather and lighting ng. Attractions subject to availability

WARNING Many rides at Canada's Wonderland are dynamic and thrilling. There are inherent risks in riding any amusement ride. For your protection, each ride is rated for its special features, such as high speed, steep drops, sharp turns or other dynamic forces. If you choose to ride, you accept all of these risks. Restrictions for guests of larger size (height or weight) are posted at certain rides. Guests with disabilities should refer to our Ride Admission Policy available at Guest Services. Participate responsibly. You should be in good health to ride safely. You know your physical conditions and limitations, Canada's Wonderland does not. If you suspect your health could be at risk for any reason, or you could aggravate a pre-existing condition of any kind, DO NOT RIDE!

Authority Act, 2000, Amusement Devices Regulation (O. Reg. #221/01), requires that riders obey all warnings and directions regarding any ride and behave in a manner that will not cause or contribute to injury to themselves or others. You can be charged under the Act if you fail to follow the rules for riding safely.

FOR YOUR SAFETY All passenger restraint systems, including lap bars, shoulder harnesses and seatbelts, must be positioned, fastened and tightened properly to allow guests to ride. Guests with a history of recent surgery, heart trouble, high blood pressure, neck trouble, back trouble, or who are pregnant should carefully heed all warning signs at each ride entrance.









202

ENTERTAINMEN

# ENTERTAINMEN

LIVE

















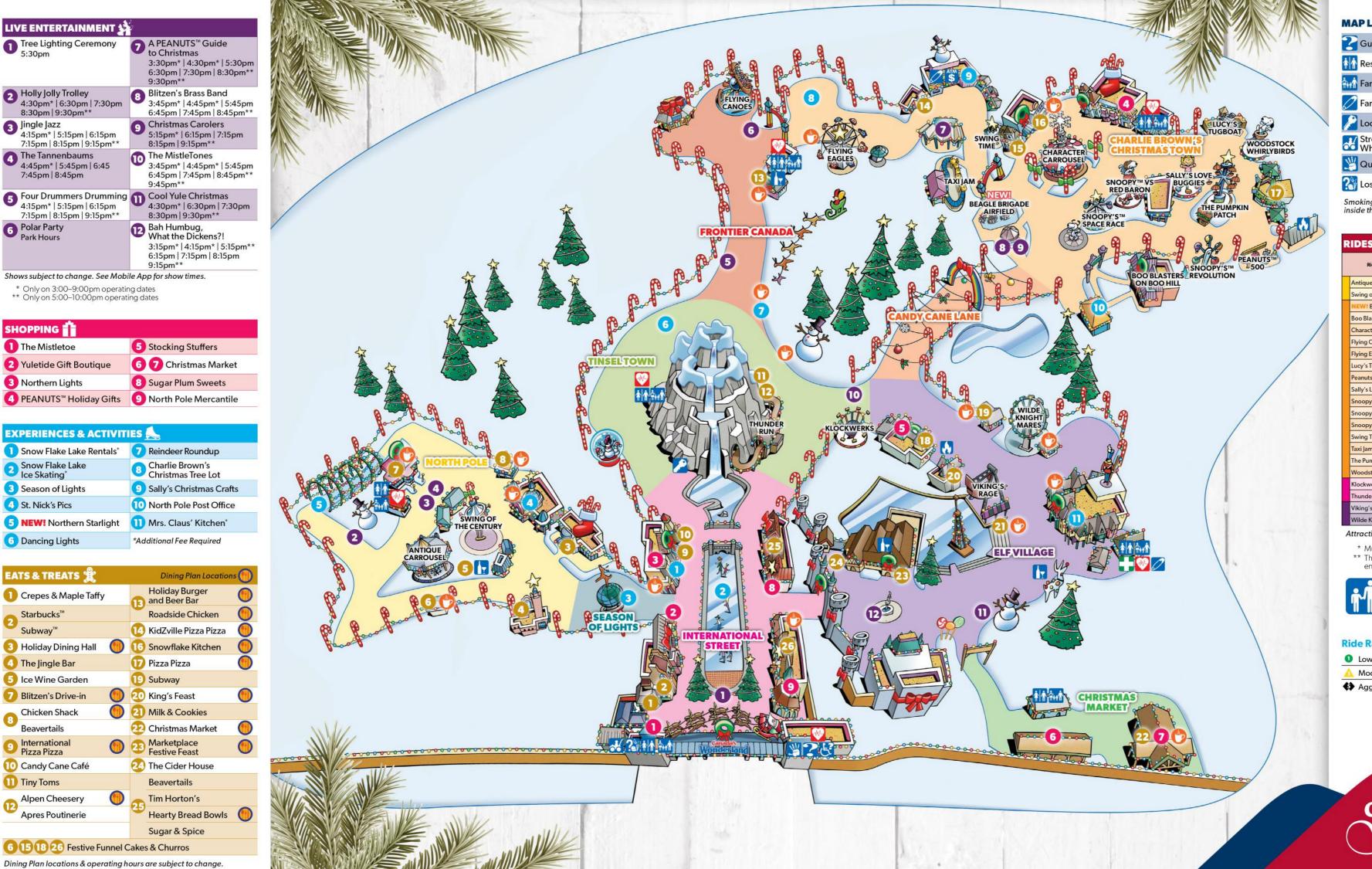


**RIDE SAFELY** The Ontario Technical Standards and Safety

THANK YOU FOR SUPPORTING OUR CORPORATE SPONSORS







## **MAP LEGEND**

	Guest Services	\$ ATM
	Restrooms	Warm Up Station
	Family Restrooms	Ride Accommodations
	Family Care Center	Bar
	Locker Rental	₩ AED
	Stroller, Locker & Wheelchair Rental	First Aid
	Quiet Room	Hot Chocolate Station

2 Lost & Found

Smoking of any kind, including vapor and e-cigarettes, is not permitted inside the park. Thank you for your cooperation.

Ride / Fast Lane Access / Ride Rating			rement e Alone	Must be accompanied by a supervising companion
			Max.	
Antique Carrousel	0	46"		Less than 46"
Swing of the Century**	A	48"		
NEW! Beagle Brigade Airfield**	2	36"	*60"	Less than 36"
Boo Blasters on Boo Hill	2	42"		Less than 42"
Character Carrousel	0	46"	*60"	Less than 46"
Flying Canoes	2	48"	79"	Between 36"- 48"
Flying Eagles	Δ	44"		Between 36"-44"
Lucy's Tugboat	2	42"	*60"	Less than 42"
Peanuts™ 500	2	36"	*60"	Less than 36"
Sally's Love Buggies	2	44"	*60"	Less than 44"
Snoopy™ vs Red Baron	2	36"	60"	
Snoopy's™ Revolution	2	42"	*60"	Less than 42"
Snoopy's™ Space Race	2		60"	
Swing Time	0	36"	54"	
Taxi Jam	2	40"	*60"	Between 36"-40"
The Pumpkin Patch	2	44"	*60"	Less than 44"
Woodstock Whirlybirds	A	40"	*60"	Less than 40"
Klockwerks	A	48"		Between 44"-48"
Thunder Run**	0	46"		Between 40"-46"
Viking's Rage	A	48"		Between 39"-48"
Wilde Knight Mares	0	54"		

Attractions subject to availability.

- \* Must be accompanied by a child if you are over this height.
- \*\* This ride may not accommodate guests of larger size. Enter via exit to ensure the restraints function properly prior to waiting in line.



A Supervising Companion is someone who meets all the requirements to ride the ride themselves, is 14 years of age or older and demonstrates appropriate observed behavior. Supervising Companions are responsible for ensuring that the guest remains seated properly — where applicable — and follows all rules and regulations.

## **Ride Rating**

Low Thrill Rides Mild Thrill Rides

🛕 Moderate Thrill Rides 💠 High Thrill Rides

♠ Aggressive Thrill Rides

